



Emergency Financial Support and Benefits for Ukrainian Newcomers to Alberta

Alberta's government is helping Ukrainians fleeing the war by providing access to emergency financial benefits for those arriving in Alberta with little or no savings or income. Ukrainian newcomers with limited assets and resources are eligible for the same benefits as Albertans facing similar financial circumstances.

The Ukrainian Evacuee Emergency Financial Support and Benefits (UEEFSB) program provides one-time emergency benefits and ongoing monthly financial assistance to eligible Ukrainian newcomers. These supports are different from the federal financial supports.

Receiving assistance from the UEEFSB program does not impact an individual's immigration status or application for permanent residency.

One-time Emergency Benefits

One-time emergency benefits may be provided to Ukrainian newcomers in an emergency situation who do not have the resources to meet their emergency needs. Benefits may be issued to assist with temporary accommodation, transportation, food and clothing.

To be eligible for one-time emergency benefits, Ukrainian newcomers do not need to provide a Canadian bank account.

Anyone facing an emergency can request financial assistance by calling the Alberta Supports Contact Centre during business hours (1-877-644-9992) or by calling the Income Support Contact Centre (1-866-644-5135), which is open 24 hours a day, 7 days a week.

Ongoing Financial Benefits

Monthly financial assistance may be provided to eligible Ukrainian newcomers who do not have the resources to meet their basic needs, like food, clothing and shelter. This is a program of last resort and people applying for these benefits must demonstrate a financial need.

Benefit amounts are based on a person's income and assets, ability to work, and the number of people in a household.

Visit: alberta.ca/Ukraine

UEEFSB Program Eligibility

To qualify for the UEEFSB program an individual or family must:

- reside in Alberta; and
- be approved under the federal Canada - Ukraine Authorization for Emergency Travel.

UEEFSB Financial Eligibility

The UEEFSB program is income and asset tested. To be eligible for monthly benefits under this program an individual or family must:

- be unable to pay for basic needs;
- not have monthly income exceeding the benefit rates below; and
- not have assets, such as cash or savings, exceeding three times the monthly benefit rate, that the household is eligible to receive below.

BENEFIT RATES

| Household Type | Monthly Benefit Rates |
|-----------------------|-----------------------|
| Single Adult | \$790 |
| Single Adult, 1 Child | \$1,244 |
| Couple, No Children | \$1,184 |
| Couple, 2 Children | \$1,674 |

Exceptions:

- The Canada-Ukraine Transitional Assistance Initiative payment from the Government of Canada is not counted as income or as an asset when determining UEEFSB eligibility.
- Assets in Ukraine that are no longer available or accessible to the household, are also not considered when determining financial eligibility.

For more information on the federal Government of Canada measures above, refer to the Canada.ca website:

- [Canada-Ukraine Authorization for Emergency Travel](https://Canada.ca/Canada-Ukraine-Authorization-for-Emergency-Travel)
- [Canada-Ukraine Transitional Assistance Initiative](https://Canada.ca/Canada-Ukraine-Transitional-Assistance-Initiative)

How to Apply for UEEFSB

Individuals can start the application for monthly benefits by calling the Alberta Supports Contact Centre. Translation services can be requested during this call.

Applicants will be called back in 5-8 business days, or two business days if there is an emergency. Translation services can also be requested during this follow-up call.

Contact may be made by email if staff are unable to reach the applicant by phone.

Applicants will be asked about their current situation including residency, income, assets, employment, and health.

UEEFSB Required Documents

Individuals and families applying for ongoing UEEFSB benefits (not emergency benefits) are required to provide the following documents:

- Immigration documents demonstrating their Canada-Ukraine Authorization for Emergency Travel status;
- Secondary piece of identification for all household members;
- Bank statements and/or income and asset statements verifying any income and assets readily available to the household;
- Direct Deposit registration information from their Canadian bank account.

Contact Us:

Alberta Supports Contact Centre

Toll free: 1-877-644-9992

7:30 am to 8 pm Monday to Friday, closed statutory holidays

Income Support Contact Centre

Toll free: 1-866-644-5135, open 24 hours a day, 7 days a week

Support is available in Ukrainian as well as 100 additional languages.

For more information on supports and resources for Ukrainian newcomers, please visit: alberta.ca/Ukraine.